



## Oil-Fired Water Heater Coverage

- ▶ Coverage includes burner parts, aquastat, controls and emergency switch.
- ▶ Tune-up of the burner is included and will be performed in conjunction with the tune-up of your heating system.
- ▶ Hot water tank is not covered.
- ▶ This coverage can only be purchased in conjunction with a heating system plan.

## Loyalty Credits

(Included with both Economy and Total Comfort Plans)

It is our goal to reward our loyal customers. You'll earn a **\$50 credit** for each consecutive year that you renew your **Total Comfort Plan**, or a **\$25 credit** for each consecutive year that you renew your **Economy Plan**, up to a total of \$500 during your lifetime as our customer. You can use a portion of these credits toward the purchase of a variety of heating and cooling equipment. (The figures below show how much can be used for any one item.) Loyalty Credits are non transferable to other persons or properties. They have value only as a credit toward the following equipment purchased from East River Energy.

<b>Oil-Fired Boiler .....</b>	<b>\$500</b>	<b>Oil Burner.....</b>	<b>\$100</b>
<b>Oil-Fired Furnace.....</b>	<b>\$300</b>	<b>Oil-Fired Water Heater .....</b>	<b>\$200</b>
<b>Oil Tank.....</b>	<b>\$200</b>	<b>Central A/C System .....</b>	<b>\$500</b>

## General Terms & Conditions

1. Labor is covered only for the repair and replacement of listed parts.
2. Account must be current.
3. Exclusions: This agreement does not cover parts or labor when failure is due to:
  - ▶ failure of customer to maintain proper boiler water level or pressure (except with Total Comfort Plan).
  - ▶ customer leaving emergency switch in "off" position.
  - ▶ customer setting thermostat too low to call for heat.
  - ▶ air in baseboard radiation or radiators (except with Total Comfort Plan).

Parts expressly excluded from this agreement include parts or controls on coal and/or wood-burning systems and piping not related to the heating system.
4. This agreement does not cover repair or replacement of obsolete parts such as certain zone valves, circulators and combustion chambers that are not available through regular sources of supply.
5. If all home heating oil is not purchased from **East River Energy**, this agreement is void.
6. This agreement only covers damage caused by ordinary wear and tear. It does not cover acts of God, lightning, power surge, fire damage, flooding or other water damage, etc.
7. There shall be no liability for any reason on the part of **East River Energy** for work done by anyone else, unless such person is authorized in writing by **East River Energy** to perform such work or furnish parts.
8. The length of this agreement is one year. It will renew automatically at that time unless we are notified of cancellation in writing 30 days prior to renewal date.
9. Customers must be on automatic delivery to be eligible for either service contract.
10. There are No Refunds on either policy.

## Service Hours

During the life of this agreement, **East River Energy** will provide dependable, prompt emergency service **24 HOURS A DAY, 7 DAYS A WEEK, 365 DAYS A YEAR.**

Emergency service is constituted by: **NO HEAT, SERIOUS FUEL LEAKS OR DANGEROUS SITUATIONS.**

All non-emergency service will be performed during normal working hours, Monday through Friday, 8 a.m. to 4 p.m.



## Economy Plan

Our Economy Plan Includes a full tune-up, plus 2-service calls per year and the parts listed below.

### Controls

- Aquastat
- Cad Cell Eye
- Cad Cell Relay
- Circulator Relay
- Combination Control
- Draft Regulator
- Emergency Switch
- High Limit Control
- Hydraulic Jack (Riello Burners)
- Low Limit Control
- Pressuretrol Control
- Primary Control
- Reverse Aquastat
- Stack Control
- Thermostat (manual)
- Triple Aquastat

### Warm Air Systems

- Air Filter\*
- Blower Fan Belt
- Blower Motor (up to 1/3 hp)
- Blower Pulley
- Fan Control
- Limit Control
- Trol-A-Temp Motor

### Burner Replacement Parts

- Air Shutter
- Air Stabilizer
- Burner Air Tube
- Burner Cables
- Burner Coupling
- Burner Fan
- Burner Flange Gasket
- Burner Motor
- Burner Switch
- Buss Bar
- Transformer Leads
- Cad Cell Assembly
- Cad Cell Wires
- Delayed Oil Valve
- Delayed Oil Valve Coil
- Electrode Assembly
- Electrodes
- End Cone
- Flare Fittings
- Ignition Leads (cable)
- Ignition Transformer
- Ignition Wiring
- Nozzle
- Nozzle Assembly
- Nozzle Line
- Porcelain Insulators
- Turbulator

### Hot Water Systems

- Circulator Coupling
- Circulator Motor
- Circulator Motor Mounts
- Circulator Switch
- Zone Valve Motor

### Fuel Supply Parts

- Fill Cap
- Fiomatic Valve
- Fuel Filter Cartridge
- Fuel Filter Complete
- Fuel Pump
- Fuel Pump Bleeder
- Fuel Pump Couplings
- Fuel Pump Fittings
- Fuel Pump Gasket
- Fuel Pump Strainer
- Oil Line (exposed)
- Oil Line Fitting (exposed)
- Oil Tank Gauge
- Oil Tank Vent Alarm
- Vent Cap

### Other

- Glass Gauge
- Stabilizer

\*One standard disposable set per year during tune-up

This plan provides our most comprehensive coverage. This plan requires a complete inspection before policy is issued.

## Total Comfort Plan

The Total Comfort Plan includes everything in the Economy Plan PLUS the significant addition of the following major parts and unlimited service calls on covered parts.

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|---|---|--|
| <ul style="list-style-type: none"> <li>➤ Air Scoop</li> <li>➤ Air Vents</li> <li>➤ Altimeter Gauge</li> <li>➤ Automatic Water Feeder</li> <li>➤ Baffle</li> <li>➤ Balance Valves</li> <li>➤ Bearing Assembly</li> <li>➤ Blower Bearings</li> <li>➤ Blower Circuit Board</li> <li>➤ Blower Complete</li> <li>➤ Blower Fan</li> <li>➤ Blower Shaft</li> <li>➤ Blower Wheel</li> <li>➤ Boiler Valves</li> <li>➤ Check Valves</li> <li>➤ Circulator Complete</li> <li>➤ Circulator Impeller</li> <li>➤ Clock Thermostat*</li> <li>➤ Combustion Chamber</li> </ul> | <ul style="list-style-type: none"> <li>➤ Diffuser</li> <li>➤ Draft Inducer</li> <li>➤ Draft Inducer Motor</li> <li>➤ Dual Valve</li> <li>➤ Expansion Tank</li> <li>➤ Extrol Tank</li> <li>➤ Feed Valve</li> <li>➤ Flow Control Valve</li> <li>➤ Flue Pipe (up to 10")</li> <li>➤ Gate Valve</li> <li>➤ Globe Valve</li> <li>➤ High-Pressure Regulator</li> <li>➤ Humidifier Fan**</li> <li>➤ Humidifier Float**</li> <li>➤ Humidifier Motor**</li> <li>➤ Humidifier Pad** (1 per year)</li> <li>➤ Humidistat</li> <li>➤ Hydro-Air***</li> <li>➤ Low-Pressure Regulator</li> </ul> | <ul style="list-style-type: none"> <li>➤ Low-Voltage Transformer</li> <li>➤ Low-Water Cutoff Float</li> <li>➤ Low-Water Cutoff Switch</li> <li>➤ Mixing Valves</li> <li>➤ Pop Safety Valve</li> <li>➤ Preference Relay</li> <li>➤ Pressure-Reducing Valve</li> <li>➤ Purge Valve</li> <li>➤ Relief Safety Valve</li> <li>➤ System 2000 Manager</li> <li>➤ Temperature Gauge</li> <li>➤ Trol-A-Temp Damper</li> <li>➤ Zone Valve Complete</li> <li>➤ Zone Valve Motor</li> <li>➤ Zone Valve Powerhead</li> <li>➤ Zone Valve Relay</li> <li>➤ Zone Valve Stem</li> </ul> |
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\*Honeywell and White-Rodgers only

\*\*Skuttle or Aprilaire

\*\*\*Multiple Air-Handlers are an additional cost. Call for price.

Total Comfort Plan also covers these services:

- Repair heating system water leaks at or around the immediate area of boiler
- Venting of baseboard or radiators
- Adjust boiler pressure
- Adjust water level

PLEASE KEEP FOR YOUR RECORDS.